

# Welcome to the first end-to-end digital claims payment experience

With Deluxe Payment Exchange (DPX) and Prelude Software PayPilot®

- Improve your net promoter score (NPS) and client retention
- Digitize and automate the claims payment experience
- Deliver faster, flexible payment to policyholders and claimants when it matters most
- Seamlessly integrate with Guidewire ClaimCenter utilizing Ready for Guidewire validated accelerator
- Simultaneously send attachments, like EOPs, in the payment transaction



**Drive NPS With Quick Payments** — Customers expect instant payment. As soon as a claim is filed and approved, claims payments can be issued by adjusters from a call center or in the field and received in seconds. Quicker payments improve customer experience, boosting NPS.



**Business Continuity** — Because a digital payment doesn't rely on a production facility or the postal system, and recipients don't have to visit a bank to make a deposit, payments can reach individuals without ever being touched by human hands. Deluxe Payment Exchange (DPX) is the perfect delivery method for business continuity.



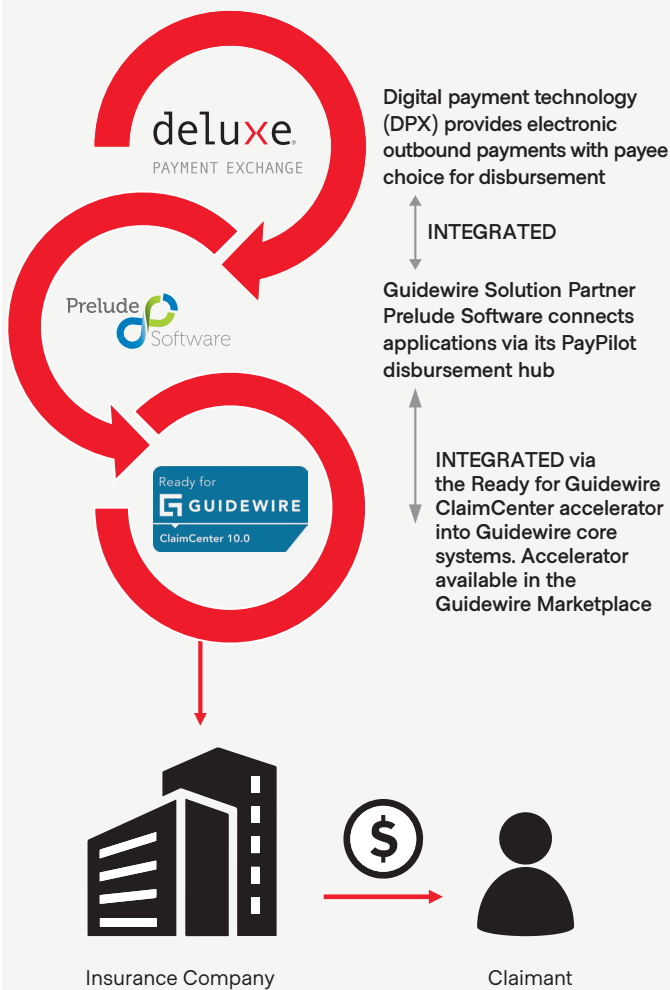
**Reduce Claims Disbursement Costs** — DPX lets you create and send digital claims payments in a fraction of the time — and at less than half the cost — of manually sending paper checks. Shift costs from capital expenses (CapEx) to scalable operating expenses (OpEx), while eliminating payment assembly, stuffing envelopes, and postage costs.

To learn more about DPX, visit: [deluxe.com/paypilotpdx](https://deluxe.com/paypilotpdx)



## Guidewire Compatibility

Because Deluxe partners with Prelude Software, Ready for Guidewire validated accelerator reduces deployment time from nine to under two months, and uses fewer IT resources. Plus, digital payments can be issued straight from the ClaimCenter interface. The accelerator is available in the Guidewire Marketplace.



**Multiple Deposit Options** — Recipients have multiple deposit options: print and deposit in branch or by using mobile deposit; direct deposit via ACH; or deposit to a debit card.



**Easy integration** — Seamless integration into core claims and accounting systems via the Prelude Accelerator or use the DPX web portal to issue ad-hoc or one-off payments. However you issue payments, migrating from paper checks to digital payments requires no large infrastructure investments or changes to claims or accounting processes.



**Simultaneously Send Payment and Claims EOP** — Unlike other digital options, each DPX payment allows you to include detailed, freeform remittance information and the EOP in the same transaction.



**Patented Security** — Our innovative security features dramatically reduce risks to your business and, because you only need an email address to send a payment, no sensitive financial information ever changes hands.



**Expanding Payment Modalities** — Payment modalities offered to claimants are evergreen. After initial configuration, additional modalities can be added without impacting carrier IT resources or payment processes.

To learn more about DPX, visit: [deluxe.com/paypilotpdx](https://deluxe.com/paypilotpdx)  
or contact Tom Reuter at [tom.reuter@deluxe.com](mailto:tom.reuter@deluxe.com) or  
Bill Clausen at [bclausen@preludesoftware.com](mailto:bclausen@preludesoftware.com)

